INTRODUCTION

This customer story of Forensics is based on an April 2017 survey of Magnet AXIOM customers by TechValidate, a 3rd-party research service.

Magnet AXIOM is a useful product to retrieve documents and activity from computers and smartphones.

CHALLENGES

The business challenges that led Forensics to evaluate and ultimately select Magnet AXIOM:

- Staying informed on new and updated apps and artifacts
- Finding and analyzing all relevant data quickly

About Magnet Forensics

Magnet Forensics is a global leader in the development of digital forensics software that acquires, analyzes, and shares evidence from computers, smartphones, and tablets.

Learn More: Magnet Forensics
USE CASE

Forensics uses Magnet Forensics products on fraud and computer crime cases in their digital forensics examinations of computers and smartphones.

Forensics rates their experience with Magnet Forensics in the following areas:
- Software ease of use: exceeded their expectations
- Range of artifacts supported: exceeded their expectations
- Software value: met their expectations

RESULTS

Forensics experienced the following benefits after using Magnet AXIOM:
- Easily recover unknown artifacts or those typically difficult to find
- Combine computer and smartphone examinations into one case
- Organize and tag results to identify important evidence and patterns (e.g. Sorting and Bookmarking)
- Use flexible exporting and reporting options, helping to present case findings to stakeholders (e.g. team members, legal teams, judges, juries)

Forensics agrees that Magnet Forensics does a good job of collecting customer feedback on products and incorporating that feedback into product updates.

Rates Magnet Forensics 4 out of 5 stars.